Think of ITsavvy’s integrated Advanced Solutions Group as your secret weapon: supporting your everyday operations, protecting your environment and equipment, and architecting client-specific solutions.

You’ll improve your competitive edge and reduce total cost of ownership.

Sure there’s more. Read on.
ITsavvy™ CAN PROVIDE EXPERT KNOW-HOW, FRONTLINE EXPERIENCE AND PERSONALIZED CLIENT SUPPORT.

Our Advanced Solutions Group takes a holistic approach to your IT infrastructure. By rolling all your IT needs into a single provider, you’ll get a clearer understanding of your processes, equipment and environment. Web, phone, backup, cloud, remote management and data center support. We know it all, and we can deliver it all. With just one phone call.

**BENEFITS**

- Real IT people with data center experience
- Same engineers work with you before and after the sale
- Inventory and vendor-neutral approach for the right solution
- Cloud, web-based and off-the-shelf packaged solutions under one roof
- Ongoing monitoring and client support
- Critical data backup
- Disaster recovery planning
- Risk, regulatory and governance compliance fulfillment
- Staff productivity improvement
- Delivered solutions documentation
**ADVANCED SOLUTIONS GROUP**

**ENGINEERED SOLUTIONS**

We listen. And then deliver results.


Our Engineered Solutions group has 20+ years of IT experience. We architect solutions that our competitors would never dream of.

We understand the individual needs of clients in business, government and education. If your needs are granularly specific, we have the expertise to create one-off solutions that fit the way you operate.

**Deliverables that work.** Then we turn the design over to our in-house Configuration Lab where we work out the kinks before delivery. We even follow through after installation to assure success.

**MANAGED SERVICES**

We’ll give you some of your day back.

“Email is down.” What if you could be notified of outages in real-time? “We’re low on toner…again.” What if you knew in advance when your supplies were getting low? ITsavvy can bring proactive clarity to your infrastructure and reduce your total cost of ownership.

**Nationwide remote management with savvyGuard and savvyPrint.** We watch over your environment and devices. Most importantly, we respond before an issue becomes Code Red so that you benefit from reduced downtime. We even oversee your print usage stats with customized reports.

**Real savings.** We look at per-unit operations to identify inefficiencies. We’ll suggest when it’s time to ditch an older model and trade up to something with more gusto. Many of our clients have saved more than 35% with our remote management services.

**CLOUD SOLUTIONS**

Rest assured. You’re floating in our cloud.

We know what keeps you awake at night. Fears of lost data, system failures, overcapacity. Like shrapnel coming at you in the dark. Let ITsavvy reset your REM.

**Reliable suppliers.** We have strict standards for our virtual services. Rest assured that your data is safe, sunlight through starlight, 24/7.

**Total recall.** Our systems are secure and flexible, designed for internal and external compliance requirements. Your backup is available when you need it. We take care of the details, saving you money and freeing up your mind for big-picture strategic thinking.

**UNIFIED COMMUNICATIONS**

A 30,000 foot view of your communications.

Phones. Data networks. They aren’t the most glamorous parts of your job. But you’ll hear about it the minute they aren’t working. The alternative: offload implementation to the experts at ITsavvy.

**One-source solutions.** We’ll analyze your entire operation, proposing a unified solution that meshes all of your communication systems. From phone and teleconferencing, to email/voicemail and web/networks, we bring technical unity to your communications maze.

**Training and support.** Our work doesn’t stop after installation. We provide onsite training and continual support. Take a bow. You’re the hero.
Our solutions and services.

ENGINEERED SOLUTIONS

SOLUTIONS
- Virtualization
- Consolidation
- Networking
- Security
- Collaboration
- Messaging
- Backup
- Archiving
- Disaster Recovery/ Business Continuity
- savvyCompliance™

SERVICES
- Virtual Demo Lab
- Configuration & Depot Lab
  - Desktop Imaging
  - Memory Installation
  - Hardware Repair Services
  - Software Configuration
- Architecture
- Implementation
- Problem Remediation
- Hardware Repair Services
  - Printer Repair
  - Desktop/Laptop Repair
  - Server Repair
- Asset Management
- Warranty Services

MANAGED SERVICES

SOLUTIONS
- savvyGuard™
  - Network Management
  - Remote Monitoring
  - Problem Remediation
  - Optimization
- savvyPrint™
  - Fleet Management
  - Remote Monitoring
  - Auto Fulfillment
  - Problem Remediation
  - Optimization
- Help Desk

SERVICES
- Network Device Monitoring
- Proactive Management
- Problem Remediation
- LAN & WAN Reporting

CLOUD SOLUTIONS

SOLUTIONS
- savvyMail™
  - SPAM
  - Virus Protection
  - Email Continuity
- savvyCloud™
- savvyBackup™
- Archiving
- Business Continuity/ Disaster Recovery
- VoIP
- savvySecurity™
- Virtual Infrastructure

UNIFIED COMMUNICATIONS

SOLUTIONS
- Voice
  - Desktop & Conference Phones
  - Desktop Call Management
  - Unified Messaging
  - Call Centers
  - Enterprise Application Interfaces
  - Centralized Management
- Conferencing
  - Voice
  - Desktop Sharing
  - Recording
  - Instant Messaging
- savvyMobility™
  - Home Office
  - Road Warrior
  - Smart Phone Integration
  - Wi-Fi or Cellular
- Video
  - Room Systems
  - Multi-way Calling
  - Content Sharing
  - Cloud-based Conferencing
  - White Boarding

SERVICES
- Pre-sales Needs Analysis
- Telco Services Evaluations
- Installation & Cutover
- Training for Admins & Users
- Ongoing Support Agreements

Who is ITsavvy? We are, of course.

It's our passion to deliver peace of mind. Learn more about ITsavvy's integrated IT products and solutions: 855.ITsavvy or ITsavvy.com.

ITsavvy.com

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